



## 20 YEARS LIMITED WARRANTY

NAME OF PURCHASER \_\_\_\_\_ INSTALLATION DATE \_\_\_\_\_  
PROPERTY ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ ZIP CODE \_\_\_\_\_  
DOOR DESIGN \_\_\_\_\_ PO # \_\_\_\_\_

### WARRANTY INFORMATION

All doors manufactured by eDoors are guaranteed to be of quality materials and workmanship. Any defects of its products found to be defective by virtue of materials or workmanship will be rectified promptly. Any claims must be reported within 24 hours of receipt. Edoors may choose, at its discretion to: **(1)** repair the defective product, **(2)** replace the defective materials, or **(3)** refund your purchase price. Door parts and components during the stated time-period, under normal and reasonable use and service, are covered by Edoors warranty as follows:

- Door Frames:**
  - 20 Years On Laminated Wood Frame
  - 5 Years On Wood Frame
- Door Slabs:**
  - 10 Years On Galvanized, Steel, Insulated Door Slab (Pre-Finished White)
  - 15 Years On Fiberglass Door Slab
- Door Lites:**
  - 5 Year Limited Warranty On Commodity Glass
  - 10 Year Limited Warranty On Decorative Glass, As Per Manufacturer
- Paint/Stain:**
  - 5 Year Warranty On Frame, Panels, And Components
- Hardware:**
  - 1 Year Warranty On All Hardware (No Warranty On Locks Purchased By The Home Owner)
- Door Sweep:**
  - 2 Year Warranty On Door Sweep
- Labour:**
  - 1 Year Warranty On Labour

**NOTE: DOOR SLAB MAY HAVE A TENDENCY TO BECOME OUT OF PLANE BY LESS THAN ¼" AND REVERT BACK TO PLANE WITHIN ONE YEAR. eDoors RESERVES THE RIGHT TO REQUEST A PERIOD OF ONE YEAR WITH THE DOOR IN PLACE BEFORE HONOURING ANY WARPAGE CLAIMS.**

### CONDITIONS AND EXCLUSIONS

Edoors door systems are built to be durable and long lasting. Systems are hand-made and therefore subject to minor imperfections. There are certain conditions or applications, over which Edoors has no control. Defects or problems as a result of such conditions or applications are not the responsibility of Edoors and are not covered under this warranty. These include:

- products that are altered or abused or installed in unusual, abnormal or extreme locations or situations
- products installed in structures that do not allow for proper management/drainage of moisture, such as exterior insulation finish systems (EIFS), also known as synthetic stucco
- damage to metal or clad surfaces or paint/stain fading caused by: brick wash, chemicals, salt, acid rain, sunlight exposure, or airborne pollutants
- damage to glass caused by brick wash, sanding, or improper washing
- does not cover, in any way, problems or damages associated with, caused by, contributed to or aggravated by: mould, mildew, fungus, or any similar organisms
- no warranty on exterior doors not protected by overhang (measuring a maximum of two (2') feet above the door frame and a minimum of four (4') feet in any other direction) and therefore subject to extreme weather conditions
- any damage due to acts of God, hail, lightning, wind, etc
- minor frame, panel, trim, paint, or glass imperfections that do not materially affect normal vision or product performance, including curvature of glass due to atmospheric conditions, including textures, swirls and air bubbles in decorative glass). The imperfections must be visible from a distance of no less than six (6') feet from the surface, as per industry standards
- this warranty does not cover scratches, cracked or broken glass or damage caused by improper maintenance, handling, misuse, or heat build-up caused by the application of after manufacture film on glass
- any misuse, modification or alteration, including cutting into mortise and tenon joints
- normal wear or discoloration of finishes, including the tarnishing of brass
- no warranty on door systems which have storm doors, due to heat build-up

**YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL BE AS SPECIFIED ABOVE. WE SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, HOWEVER OCCASIONED, WHETHER BY NEGLIGENCE OR OTHERWISE.**

FOR INFORMATION REGARDING THE WARRANTY OR REGARDING A CLAIM, CONTACT US AT:  
eDoors: 7777 KEELE ST. UNIT 5, CONCORD ON. L4K 1Y7. PHONE: 416-877-8555